Halton Regional Police Service

Mobile Crisis Response Team

February 25, 2016

Trust & Respect  Integrity  Accountability  Excellence  Teamwork  Justice

One Vision, One Mission, One Team
Increasing Demands

Between 2012 and 2015 HRPS had a 37% increase in the number of reportable mental health occurrences.
Halton MCRRT Pilot

- 4 officers and 4 healthcare professionals partnered
- Responding to all ages (youth included)
- Shifts 10am - 10pm and 1pm - 1am
- Collaborative
Mobile Crisis Rapid Response Team (MCRRT)

Primary Role:
Response to Emergency Mental Health/Addictions Service calls

Secondary Functions:
On Scene Assessments
Appropriate Redirection from Emergency
Connections to Other Services

Additional Roles:
Response to Other Service Calls
Mental Health/Addictions Resource
Program Promotion

Halton Regional Police Service
Enhancements to Service Efficiency

• Increased ER diversion rates: (14 % Regionally)
  Lowest levels of ER visits during the last year

• Officer ER wait times decreasing: MCRRT 83 minutes / Uniform Officers 100 minutes

• January 2016: ER Diversions + Wait Reductions
  = 110 Officer hours saved
MCRRT Enhanced Effectiveness

- Responding to 58% of all mental health calls
- Assessment already completed in community by MHW
- Effective screening process in place for hospital
- Client has immediate contact with a MHW professional during an imminent crisis
- Client, family, service provider satisfaction
Ontario Community Safety & Well-Being Framework

Emergency response

Risk intervention

Social development

Prevention

Immediate response to urgent incident
Mitigating elevated risk situations
Reducing identified risks
Promoting & maintaining community safety & well-being

Source: Ontario Working Group on Collaborative, Risk Driven Community Safety, 2014
Emergency Response

Mobile Crisis Rapid Response Team (MCRRT)

17 year old in crisis. Mother passed away suddenly. MCRRT responds.

Risk Intervention

COAST and COMMANDE are engaged.

Crisis Outreach and Support Team (COAST)

Community Wellness

Recognition and assessment of systemic issues.

Community Safety Planning

Follow up by Mental Health Case Worker.

Social Development

Mental Health Case Management

Prevention
Questions?